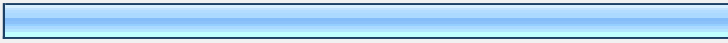
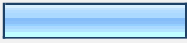


Local Care Record Development Board HTMC Practice Staff Questionnaire

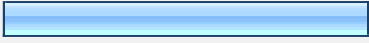
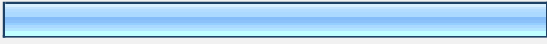
1. Please circle which of the following you feel best describes the recruitment of patients to the record access programme. It is:

		Response Percent	Response Count
Very easy		0.0%	0
Easy		80.0%	4
Difficult		20.0%	1
Very difficult		0.0%	0
Other (please specify)			1
answered question			5
skipped question			0

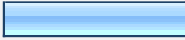
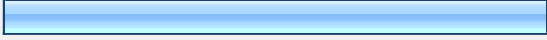
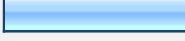
2. Please write, in the box below, approximately how many patients you recruit per week

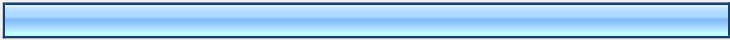

	Response Count
	5
answered question	5
skipped question	0


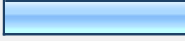
3. Was recruiting patients a significant problem for receptionists? If you answered yes, please use the box below to explain the reasons why:

		Response Percent	Response Count
Yes		40.0%	2
No		60.0%	3
Other (please specify)			2
answered question			5
skipped question			0

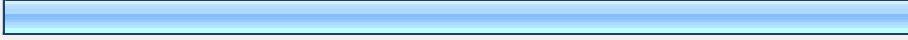
4. Please use the space below to suggest any ideas about how the recruitment service could be improved?		
		Response Count
		5
	<i>answered question</i>	5
	<i>skipped question</i>	0

5. Please tick which of the following you feel best describes what happens once patients have been recruited. There are:			
		Response Percent	Response Count
Very frequent queries at the desk		0.0%	0
Frequent queries		20.0%	1
Occasional queries		60.0%	3
Virtually no queries		20.0%	1
	Other (please specify)		2
	<i>answered question</i>		5
	<i>skipped question</i>		0

6. Please circle which of the following you feel best describes the documentation which was provided for you. It was:			
		Response Percent	Response Count
Very clear		0.0%	0
Clear		80.0%	4
Unclear		20.0%	1
Confusing		0.0%	0
	Other (please specify)		0
	<i>answered question</i>		5
	<i>skipped question</i>		0

7. Please tick which of the following you feel best describes how the current record access system is running. It is:			
		Response Percent	Response Count
Very convenient		0.0%	0
Convenient		80.0%	4
No change		20.0%	1
Not too much trouble		0.0%	0
Very inconvenient		0.0%	0
		Other (please specify)	0
		<i>answered question</i>	5
		<i>skipped question</i>	0

8. Please use the box below to make any suggestions about ways in which the system could be made easier.		
		Response Count
		1
		<i>answered question</i>
		1
		<i>skipped question</i>
		4

9. Have patients expressed views about record access to you			
		Response Percent	Response Count
Yes		0.0%	0
No		100.0%	5
		<i>answered question</i>	5
		<i>skipped question</i>	0

10. If you answered yes, please use the box below to write down those views:

		Response Count
		0
	<i>answered question</i>	0
	<i>skipped question</i>	5